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*To ensure access to high-quality,  
patient-centered, cost-effective  
health care to Los Angeles County  
residents through direct services at  
DHS facilities and through  
collaboration with community and  
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12/07/2017

Dear Milad Khalil,

On behalf of the Los Angeles County Department of Health Services (DHS) and all the patients we serve, I would like to thank you for your exceptional service as an Implementation team member to the Department's new comprehensive Electronic Health Record (EHR), Online Real-Time Centralized Health Information Database (ORCHID).

I want to tell you how much I appreciate the endless hours of thoughtful service you dedicated to getting the ORCHID project completed on time. I value your attention to detail and relentless determination to release a robust quality EHR system to support the care of our patients. We all admired your commitment and positive attitude during the ORCHID implementation and I appreciate the fact that this process was demanding, rigidly structured, and required you to spend substantial time away from other responsibilities. You truly have my gratitude.

As DHS moves care forward with ORCHID, know that your diligence during the implementation has paid off, and the direct impact you have had on the lives of those served by the Department is far reaching.

Congratulations in your success and thank you once again for all your diligence and hard work.

All the best,

Mitchell H. Katz, M.D.  
Director  
Health Agency

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Christina R. Ghaly, M.D.  
Acting Director  
Department of Health Services